GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA

UNSTARRED QUESTION NO:1442
ANSWERED ON:24.07.2002
REMOVAL OF COIN COLLECTION BOXES BY PCO HOLDERS
BALIRAM

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether the Government are aware that many PCO holders in Uttar Pradesh and Delhi have removed coin collection boxes and charging arbitrarily per call from the consumers;

(b) if so, whether the Government have received complaints from the consumers in this regard;

(c) if so, the details thereof and action taken against the concerned PCO holder; and

(d) the steps being taken by the Government to install coin collection boxes as per departmental rules?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRIMATI S MAHAJAN)

(a) to (c): A few cases have been reported where PCO holders have removed coin collection box. Four cases came to notice in Uttar Pradesh and 9 in Delhi. All the 4 PCOs in Uttar Pradesh were disconnected. In Delhi, 3 PCOs have been disconnected and actior against remaining 6 have been initiated.

(d) Coin Collection Box PCOs are allotted liberally to all the eligible applicants.